

CRISIS AND EMERGENCY NUMBERS

Crisis Care Helpline **9223 1111**

Lifeline **13 11 14**

Domestic Violence Helpline **1800 007 339**

Sexual Assault Helpline **1800 199 008**

Men's Helpline **1300 789 978**

Kid's Helpline **1800 551 800**

Beyond Blue **1300 224 636**

Anglicare **9325 7033**

Anglicare (Midland) **9274 7929**

St Bart's **9323 5100**

Samaritan's Crisis Line **9381 5555**

WA Council of Social Services **1300 658 816**

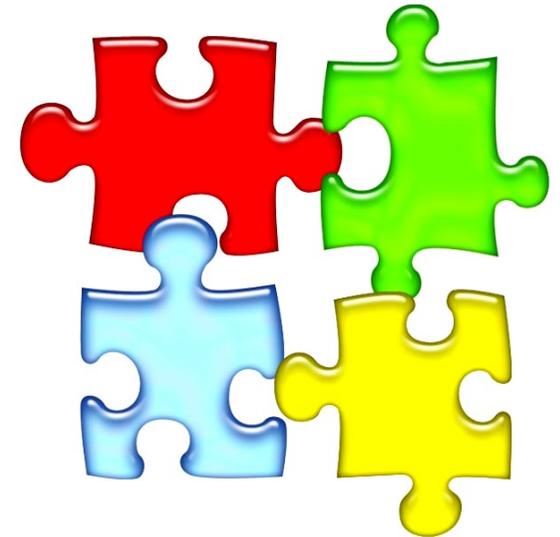
We acknowledge the use of AnglicareWA resources in writing this brochure.

**Parish Centre and Parish Office
(next door to Epiphany Church Mundaring)
11 Mann Street, Mundaring 6073
Tel: 9295 1029
Email: mundaringparish@westnet.com.au
www.mundaringanglicanparish.com**

JANUARY 2020



emergency relief - how we assist



ANGLICAN PARISH OF MUNDARING

IMMEDIATE EMERGENCY ASSISTANCE

Our parish is open to receiving requests for assistance through visits to our parish centre, by appointment if you telephone beforehand or through referrals by members of our parish or other people in the community.

We do not have the resources, volunteer staff or expertise to operate as a relief agency but we respond to requests with Christian charity depending on what resources we have available at the time. This is in keeping with our Christian faith based on the works of Jesus Christ and discipleship within our community.

Requests are generally unexpected and we offer a limited range of foods from our parish pantry donated by our parishioners each week at Sunday worship, expressly for this purpose.

Other types of assistance may be considered if they are available, including providing essential goods from our Op Shop.

Where possible we restrict providing assistance to Tuesday and Friday mornings from 9.00am to 12noon when our parish office and café are open but we realise emergencies will not always arise to suit this timeframe.

We recognise the need for immediate assistance often arises due to an unexpected expense or family or other emergency that can happen at any time.

If you attend outside our normal operating hours we may be able to assist but this will depend on whether anyone or sufficient people are at our parish centre, Op Shop or Church. Our prime concern is the safety of our staff and volunteers and we have policies they are required to follow in respect to their safety when buildings are closed and the area is deserted.

We will ask about the foods you particularly need and those you like and dislike. We will also ask how many people the food is for and if there are any children. This is so we can do our best to provide foods and amounts to suit your needs. We will also ask for your name and phone number for our records.

At all times we reserve the right to say no to requests for assistance. This can be for several reasons, which could include that we do not have any resources at the time, we have provided assistance to you recently and are having to spread our resources over several people or families we are assisting/supporting, or there are insufficient people available to assist you to comply with our safety procedures.

BUILDING FOR THE FUTURE

We understand that sometimes a careful balance between surviving and thriving can be upset by unexpected events such as a substantial bill, losing employment, problems with health, housing or vehicle, or a change in family circumstances.

Sometimes immediate emergency assistance is sufficient to get you back on your feet.

Sometimes it is going to take specialised support and resources for you to move to a place where you are on a solid footing. Of course, you may not want or seek assistance other than your immediate request to us.

If you do request our assistance in contacting other service organisations we may be able to provide contact details or refer you to those agencies equipped to assist with your particular needs.

**Reaching
Out
in Loving
Service**

